

Fantom Factory eLearning Pricing Model for our Value Added Resellers

We have aligned our distribution model with SkyFoundry, to offer fantastic benefits to SkySpark resellers.

Course Name	List Price	VAR Price
SKYSPARK ANALYST	\$395	\$340
AXON CORE	\$695	\$595

As a **direct eLearning reseller**, you will purchase course access codes from us for a convenient way to sell and distribute training.

Give your clients immediate training relief, as fast as you can send an email!

To take advantage of these prices, and offer great training benefits to your clients, sign up as an official Fantom Factory eLearning partner!

Just read through our terms and conditions on the next pages, and acknowledge your company's acceptance by way of a simple email to us.

admin@fantomfactory.com

Here to help you with SkySpark, Axon and Fantom.
www.fantomfactory.com

Fantom Factory Limited (UK)
Company No. **11183348**
VAT Registered No. **GB312888391**

Our Value Added Reseller (VAR) Terms

We would like to welcome you as our new eLearning reselling partner. Here are the terms and conditions we ask you to abide by to maintain a great relationship.

At **Fantom Factory**, we believe in maintaining high standards of quality and fairness in everything we do.

Important note:

All eLearning users must abide by our conditions of use. The latest version of this can always be found on our website here:

<https://www.fantomfactory.com/termsandconditions>

1. Purchases

- a) All purchases are for course access codes (aka licence keys) to each of our eLearning products, are delivered electronically via email.
- b) Once a code has been redeemed on our training website, the associated learner account has full access to the provided 'digital goods'. The access code at this point has no further value.
- c) Refunds will only be considered, if a purchased access code has not been redeemed, or if learning progress has not been attempted.
- d) Fantom Factory reserves the right to deny support to end users if a valid purchase cannot be verified. In such cases, the user will be advised to contact their vendor.
- e) At the point of successful sale and delivery of course access codes to you, the reseller, any financial disputes over onward eLearning sales must be resolved by the appropriate vendor in the reselling chain.
- f) Our eLearning products are priced according to United States Dollars (USD), and are subject to UK and European Value Added Tax (VAT). This will be added as an extra charge, where applicable.

Our Value Added Reseller (VAR) Terms

2. Support

- a) Each course access code is intended for, and limited to, one person, using an individual account for eLearning – as per our published conditions of use.
- b) Fantom Factory offers full support to all eLearning users, at the point of successful access code redemption within the learner account.
- c) Fantom Factory reserves the right to deny support, and to deactivate, remove access to, and even delete end user learning accounts, in any identified breach of the conditions of use.
- d) Fantom Factory reserves the right to deactivate and cancel course access codes, with no prior notice, to uphold system security and maintenance. We will assist with any issues relating to valid course access codes.
- e) In the event of support requests with course codes in the reselling chain, we will contact you, the reseller, to verify a valid purchase.
- f) All course access codes are valid for 6 months from date of the sale from Fantom Factory and are a one-time use only – unless otherwise stated. (All codes expire on activation within a learner account.)

3. Legal

- a) Fantom Factory reserves the right to make changes to this agreement following any changes enforced through “Brexit”.
- b) Fantom Factory will inform you, the reseller, with 4 weeks advance notice of any list price changes to the eLearning products.
- c) You, the reseller, may leave this agreement at any time with written notice to Fantom Factory. Any active course access codes from completed sales are still bound by the terms of this agreement until such time that they are deactivated or expired.
- d) Fantom Factory will give you, the reseller, 4 weeks advance notice of any changes to, or the cancellation of our distribution services, except in extenuating circumstances out of our control.
- e) Fantom Factory reserves the right to grant, cancel or deactivate evaluation access, granted to any party, for our eLearning courses.
- f) Fantom Factory will not be held responsible for any defamatory, offensive or inappropriate content posted by third parties on our website. We will, however, strive to maintain a high standard of vetting for such public facing website features as reviews, testimonials and emails.

(The End.)