



WELCOME ABOARD! LET'S GET YOU MISSION READY...

Thank you for choosing to learn with Fantom Factory. Our eLearning platform provides everything you need to complete your chosen course, so you can learn from any location, even using mobile devices.

Once you have received your purchased course access code just follow the steps below to get started:

- 1** Go to our Mars training site, and create your learning profile here: <https://mars.fantomfactory.com>
- 2** Check the settings in your profile area to choose a theme and a locale.
- 3** Enter your access code into the box provided and start your training mission immediately.



HIT A GLITCH? HERE'S SOME USEFUL DATA:

For any problems with your code, please see your vendor in the first instance.

Our training requires an updated 'mainstream' browser and access to the internet, to work within our eLearning web platform. Mobile devices will work, although with some limited functionality. We recommend using a laptop or desktop computer for the best experience in completing exercises and assessment questions.

Once you activate your code, you will have access to the training course for 30 days, but if you need longer just let us know.

Some secure work environments have issues with access to our training. If this applies to you, consider using a different network environment.

Your progress will save while you work, so learn at your own pace and log out whenever you need to.

Remember to check the hint buttons if you get stuck at any time and for any further help just email us at: support@fantomfactory.com